JAIME BOSQUE TORRECILLA

Multilingual and multihat IT professional

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🌐 https://jotabete.com in jaimebosque ⚙ jaboto

WORKING EXPERIENCE

Platform Technical Support Pilario

📅 Apr 2024 – Ongoing   📍 Brussels

- Customer and internal support.
- Definition and preparation of multilingual documentation (knowledge base and interactive tools).
- Implementation of different Life Cycle Analysis models in the platform.

DHIS2 Android/Linux Implementer University of Oslo

📅 Oct 2019 – Mar 2024   📍 Brussels (*Remote*)

- Worldwide DHIS2 Linux & Android 2nd & 3rd line level support.
- Responsible for the Android App security.
- Onsite and online training sessions in EN, FR, ES.
- Document and refine organization processes.

Applications Technician & Manager Doctors Without Borders

📅 Apr 2018 – Apr 2019   📍 Barcelona

- Application development and scripting.
- Supported the implementation of the global eHealth system.
- Full revision and documentation of the DHIS2 model.
- 3-month interim position as manager, leading a team of 4 in the successful worldwide deployment and upgrade of DHIS2

ICT Field Specialist Doctors Without Borders

📅 Jan 2016 – Apr 2018   📍 Brussels

- 2nd line level support to the field.
- Visited 6 countries: onsite IT support and training.
- Developed specific Linux packages, websites and scripts.
- Co-coordinated the email system migration for the field.
- IT referent for the finance and supply system.
- IT referent for the construction of a hospital in Sierra Leone.
- Coordinated parties to implement a paperless solution.

IT Officer International Crisis Group

📅 Apr 2013 – Nov 2015   📍 Brussels

- Administration, training and support (1st & 2nd): Windows and Linux.
- Managed and improved the whole IT infrastructure.
- Designed and implemented the business continuity plan.
- Coordinated and reviewed projects with external companies.
- Mentored several IT trainees in different areas of knowledge.

SUMMARY

I have been working for many organisations around the world as an IT Professional in several fields: Support, System Administration, Cybersecurity, eHealth and Training.

I believe in technology as a tool for a better world.

MOST PROUD OF

🏆 **Top 2/8000 DHIS2 Community**
Ranked 2 providing support to DHIS2 worldwide community of users.

💻 **Online training during COVID19**
Succesfully adapted and conducted onsite to online trainings.

🗄 **Migrated whole IT infrastructure**
Developed and implemented a whole IT infrastructure migration plan at ICG.

🤝 **Volunteering**
Promoting urban biking, MSF hospital, IT Training…

LANGUAGES

Spanish ●●●●●

English, French ●●●●◐

Greek, Dutch ●◐○○○

STRENGTHS

System Administration Cybersecurity
Training eHealth Multilingual Support

Communication & Social Skills Teamwork
Integrity Adaptability Creativity

Bluebook Trainee **European Commission**

📅 Oct 2012 – Feb 2013   📍 Brussels

IT Officer **Commercial Office of the Spanish Embassy**

📅 Oct 2010 – Oct 2011   📍 Bucharest

OTHER SKILLS & INTERESTS

🎭 **Acting:** Theater amateur actor since 2018

🖊 **Writing:** Blogging for ~20 years and several writing courses

💡 **Creativity:** Handcrafts, wood working, bike construction

🚗 **Driving:** Driving license B

🏥 **First Aid:** BEPS by Red Cross of Belgium

🚴 🏃 ⚽ 🏊 🚶 **Sports:** Play and do them all. *Mens sana…*

REFERENCES

Available upon request

EDUCATION

M.Sc. in Cybersecurity
Université Libre de Bruxelles

📅 Sep 2020 – *

M.Sc. in Computer Engineering
University of Zaragoza
University of Denmark

📅 Sep 2006 – Jun 2010

B.Sc. in Information Technology
University of Zaragoza

📅 Sep 2002 – Jun 2006